

Purchase

PO Requisition Management/Approval

ISS Group Introduction

- Founded in 1986 (www.ISSGroup.com)
 - Founder and CEO, Andrew Weinstein



- ➤ 1986 2000 sold and implemented various ERP, CRM and eCommerce Solutions to SMB and Fortune 1000 Manufacturers
 - 1995 2000 QAD Reseller
 - 1996 released 1st QAD add-on Solution (*MFG/PRO on the Web; Trading Partner Transactions*)
- ➤ 1995 Today have provided add-on Solutions and Implementation Consulting Services to 300+ QAD User Organizations
- Provider of *Procure to Pay (P2P)* and *Business Process Improvement*Solutions exclusively to the QAD User Community



ISS Group Solutions

> iApprove™ - 'Data-Driven' Workflow/Approval Routing

> iPurchase™ - Purchase Order Requisition Management/Approval

➤ iVoucher™ - Supplier Invoice Reconciliation/Approval

> iQuote™ - Sales Order Quotation Management/Approval



*i*Purchase™: PO Requisition Management/Approval

- On-Premise or Hosted Solution
- Auto-create QAD PO upon Requisition Approval
- ☐ 5 methods to create electronic Purchase Order Requisitions
 - 1. iPurchase™ Workbench
 - 2. eCommerce Shopping (PunchOut)
 - 3. Hosted Catalog Management
 - 4. QAD MRP Action Center
 - 5. QAD EAM Integration
- ☐ Utilizes ISS Group's 'Data-Driven' Workflow/Approval Routing Technology
- Approve/Reject Requisition from within eMail
- Buyers Portal/Supplier Performance (coming soon!)
- Project Budgeting/Spend Tracking
 - Mobile Functionality (Approve Requisition, Reject, Inquiry)



Buyers Portal/Supplier Performance (coming soon!)

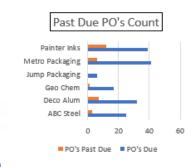
- □ 1st release December 2020
- ☐ Business Intelligence (BI)
- Supplier Collaboration
- ☐ Process Alerts (ie; Requisitions *stuck* in Approval process, Budget alerts, ...)
- BI powered by ■■ CYBERSCIENCE

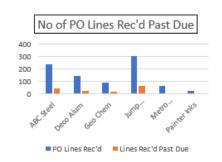
 driving business intelligence
- Supplier Performance Metrics
- ☐ Key Purchasing Metrics
- Supplier Management

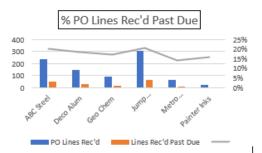
Company XYZ

Purchasing Dashboard for September 24, 2020

Key Purchasing Metrics













The above graphs/charts are linked to the iPurchase Buyers Portal. Click on the metric to drill down for more information.

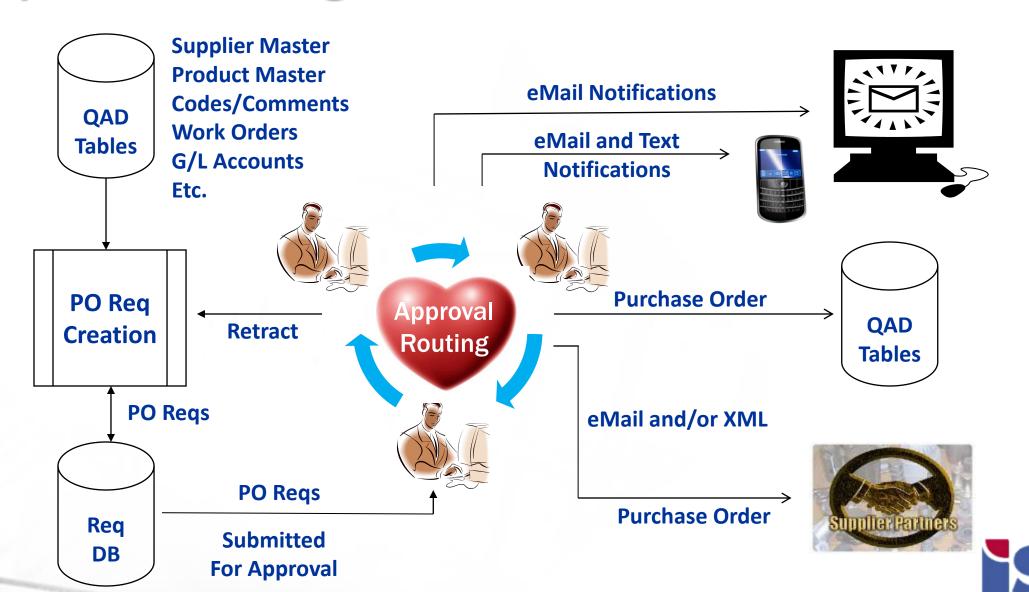




*i*Purchase™: Real-time integrated with QAD



Approval Routing: The Heart of iPurchase™



Supervisor Escalation Approvals

This is one of two approval methodologies provided by *i*Purchase[™]. Both methodologies can be used together or one or the other can be used. This methodology is a simple methodology that uses an Organizational chart setup within *i*Purchase™ (along with the Users spending authority level) and a Requisitions total cost. In the example shown on this slide, Anne Sato has a spending authority level of \$100. If Anne creates a Requisition over \$100 then Long John Nguyen will need to approve the Requisition. If Anne creates a Requisition over \$1000, then Ameer will need to approve in addition to Long John. And so on...



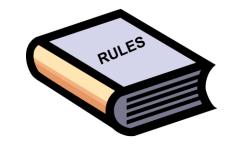
'Data-Driven' Workflow and Approval Routing

This is the second approval routing methodology provided by *i*Purchase™ for routing electronic PO Requisitions for review and change/approval.

- □ Configurable User Defined Routing Rules <u>based on any Data within PO</u>
 Requisition, Unlimited Number of Rules
- ☐ Approve/Reject Requisition directly from eMail and/or Mobile Device
- Multi-channel, Sequential and Group Approvals
- Out of Office Functionality
- ☐ Retract and re-submit PO Requisition for approval, Unlimited approval attempts
- ☐ Auto Re-Routing Upon PO Requisition Change
- ☐ History of <u>all PO Requisition Approval Attempts</u>
- User/Time/Date Stamp Audit Trail on all iPurchase data fields



Examples of Rules



Example of a simple Rule using a single data attribute

All PO Requisitions greater than \$10,000*, John (CEO) or Joe (CFO) needs to approve Requisition

Example of a more complicated Rule using multiple data attributes

All 'Expense' Type * PO Requisitions greater than \$10,000 * for the following Cost

Centers* (a,b,c,d) <u>and</u> for the Ohio <u>or</u> the Cleveland **Plant*** being **Shipped*** UPS <u>or</u>

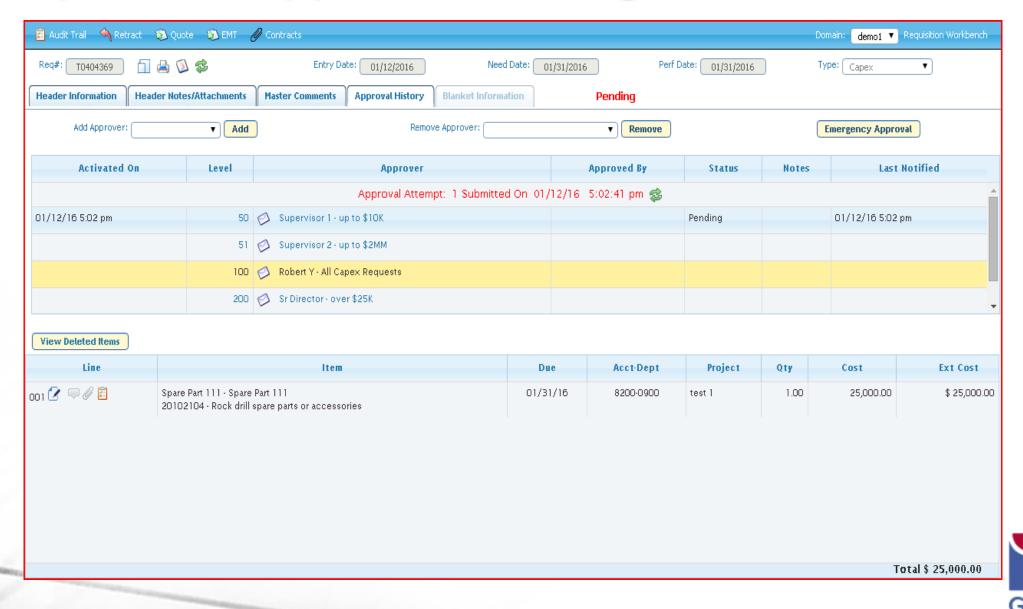
FedEx, OR the Project Code * begins with an 'M', OR the G/L Account Code * is >=

8000 and <= 8999, OR Supplier* is ISS Group, then Sam, Jane, John, and one

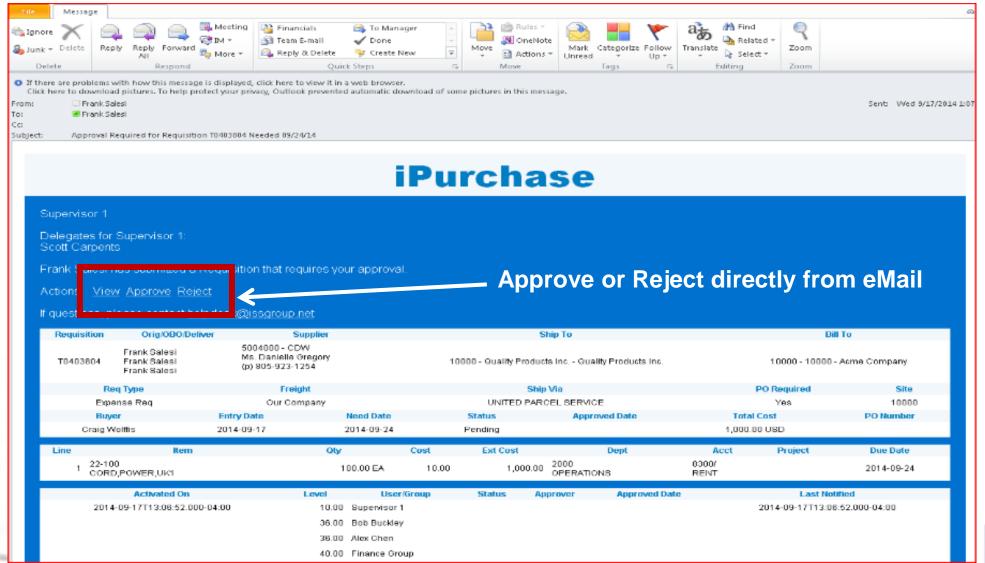
member from the Accounting Group needs to approve Requisition



Requisition Approval Routing



eMail Notification to Approvers



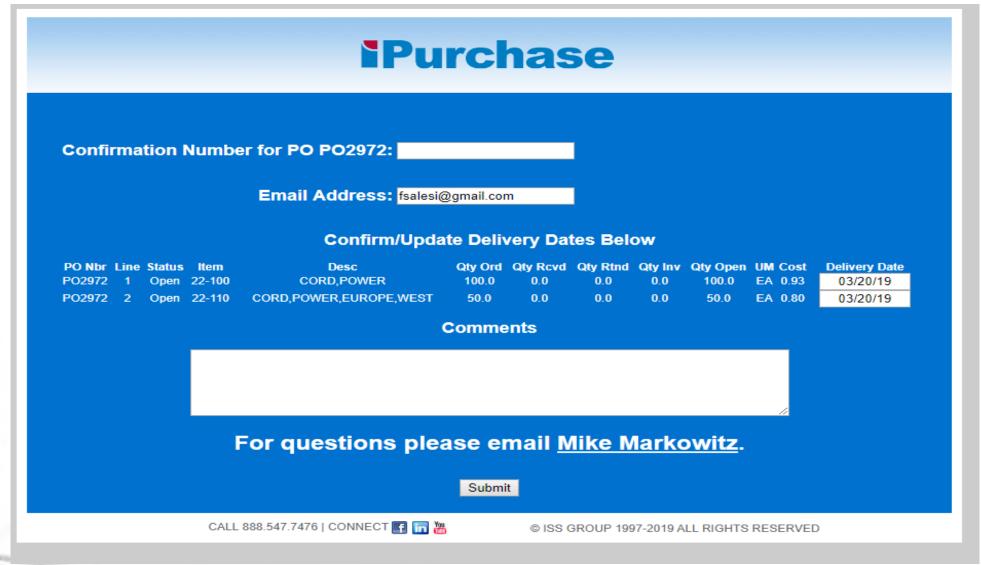


Text Message Notification to Approvers

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1 of 2
FRM:frank@njhitmen.org
MSG:View Req: "http://goo.gl/
dyllaS"
Frank Salesi has submitted a
req that requires your approval.
Supplier:
(Con't) 2 of 2
5004000 - CDW
Amount: 1,000.00 USD
(End)
```



Supplier PO Receipt Confirmation





What is a PunchOut?

- PunchOut is functionality provided by an e-Procurement application such as iPurchase™ that allows a Requisitioner to access a Supplier's website for the purpose of requisitioning material.
- Once the Requisitioner has completed requisitioning material on the Supplier's website the 'shopping cart' is transferred back into the Procurement application creating a PO Requisition for approval routing and subsequent creation of a Purchase Order.



What are the benefits of PunchOut functionality?

- ✓ Requisitioners are provided Contract Pricing (ie; Pricing negotiated between your Company and your Supplier)
- ✓ Real-time Inventory Availability
- ✓ Functionality of a Suppliers Website (ie; Order History)
- ✓ Accurate Material Data (ie; Descriptions, other Material attributes)
- ✓ 'Other' data provided by Supplier when transferring the 'Shopping Cart' back to the Procurement Application (ie; UNSPSC Code)
 - Simplify and Streamline the requisitioning Process



Supplier eCommerce Shopping (PunchOut)





What are MRP Action Messages and Planned Orders?

- Action messages suggest courses of action to resolve problems found by MRP.
- Action messages recommend the actions a planner should take to balance supply with demand, such as rescheduling, canceling, or releasing orders.
- MRP produces orders based on demand. The status of these orders is planned. They can be for manufactured, purchased items, and work orders:
 - You release the orders for manufactured items as work orders
 - You release the orders for purchased parts as requisitions
- Planned orders can be changed by subsequent MRP runs.



What is the QAD MRP Action Center?

The QAD MRP Action Center is functionality provided by *i*Purchase™ to assist a Buyer in managing and tracking the Action Messages created for purchased material by QAD's MRP.

Action Messages processed include:

MRP Action Message

Cancel Purchase Order

(De-) Expedite Purchase Order

Past Due Purchase Order

Release Due for Planned Order

Release Past Due Planned Order

<u>iPurchase Action Taken</u>

Cancels QAD PO Line Item(s)

Revises QAD PO Line Item Due Date

Revises QAD PO Line Item Due Date

Creates iPurchase PO Requisition

Creates iPurchase PO Requisition

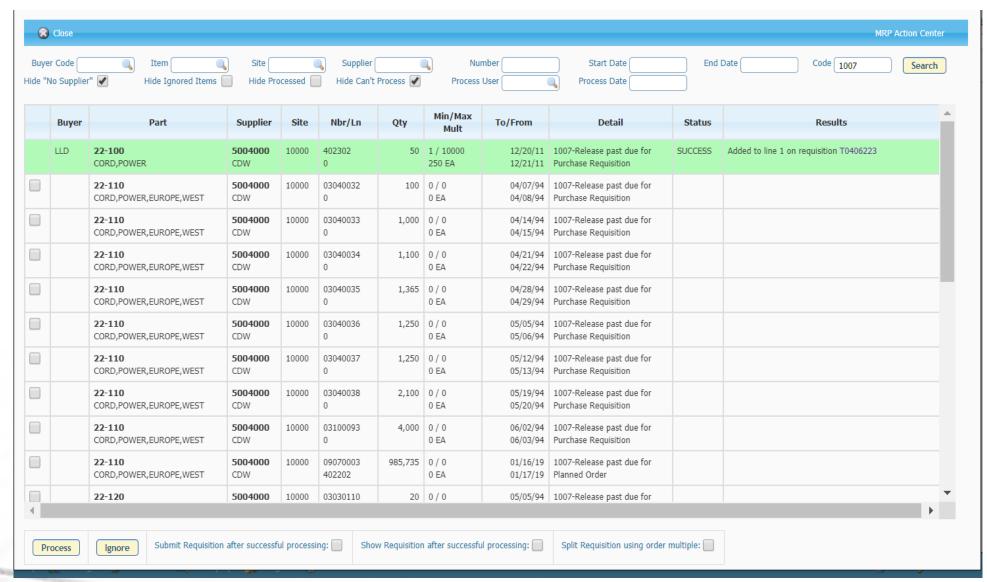


Why Simplify the Management of MRP Planned Orders?

- ✓ Buyers spending too much time managing and tracking QAD MRP
 Action Messages (using tools such as Excel)!
- ✓ Buyers spending too much time processing a Planned Order created by MRP into a Purchase Order (multiple steps required to create PO).
- ✓ Planned Orders not processed due to 'missed' Action Messages.
- ✓ MRP Purchase Orders not updated due to 'missed' Action Messages.



QAD MRP Action Center

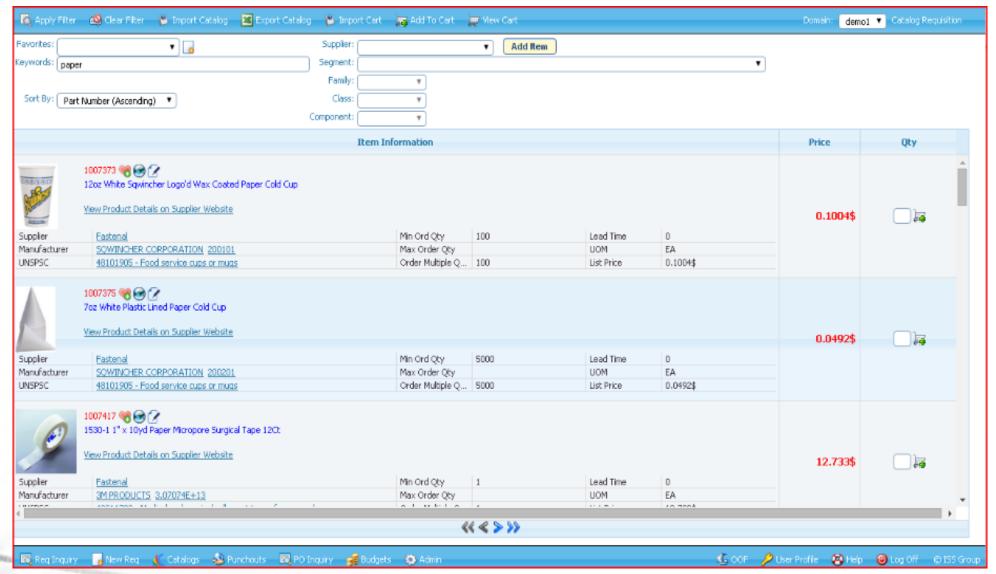




What is Hosted Catalog Management?

- Hosted Catalog Management is a module of the *i*Purchase™ Solution developed for the purpose of providing similar 'shopping' functionality offered by PunchOut functionality with the exception that the Suppliers catalog is stored within *i*Purchase™ vs in the Supplier's website.
- ☐ Catalogs are Excel files in a specified format and include Item number, Item description, price, minimum order qty, max order qty, UNSPSC, etc.
- ☐ Catalogs can be searched through via Keyword(s) and segments of the UNSPSC (United Nations Special Product and Services Code).
- ☐ Catalog favorites (templates) can be created for purchasing of recurring Items.
- A multi-Supplier shopping cart can be created and upon checkout Requisition will be created per Supplier.

Supplier Catalog Management





What is *i*Purchase™ Budgeting?

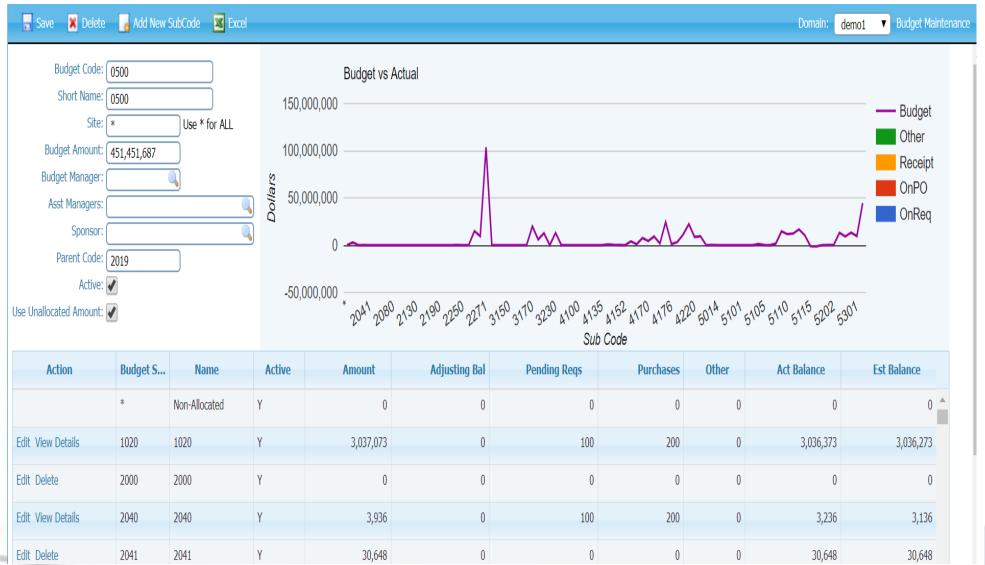
- iPurchase™ Budgeting is a module of the iPurchase™ Solution developed for the purpose of tracking and controlling Spend against predetermined Budgets
- 2-level budgets can be setup (ie; Total Budget, Sub-Budgets), that are validated upon Requisition line item creation
- ☐ A Requisition that exceeds a Budget/Sub-Budget 'Actual' Balance (plus tolerance) will allow the Requisition to be created but will <u>not</u> allow the Requisition to be submitted for approval
- A Budget Manager, Asst. Manager, and Sponsor can all be assigned to a Budget and are used for Budget maintenance security as well as approval routing

What is *i*Purchase™ Budgeting?

- An approval workflow can be created to control the creation as well as any revisions to be made to a Budget
- Estimated and Actual Budget balances are maintained based on the status of Requisitions (ie; Estimated is based on Pending Requisitions)
- ☐ All transactions that effect a Budget (ie; creation, Requisitions charged, etc.) are stored for audit purposes

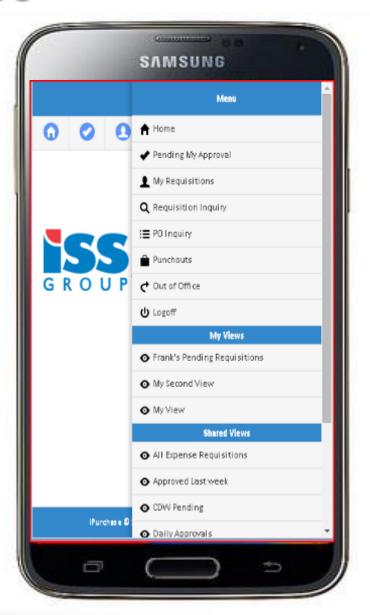


Budgeting/Spend Tracking



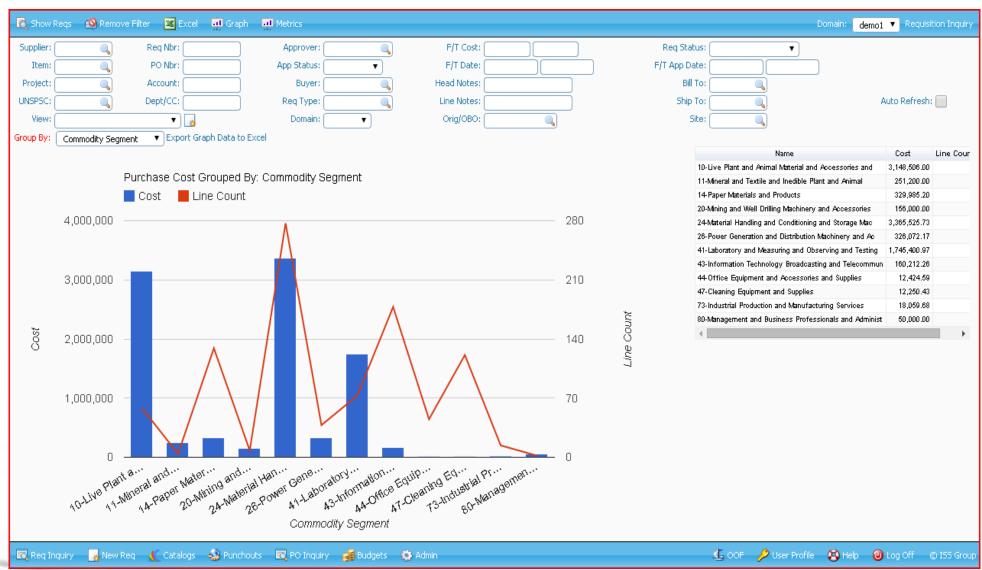


Mobile Interface





Purchasing Analytics





Process Metrics

| Cycle Time By Month Excel Activity Detail By Originator Excel | | | | | | | | | | | |
|---|-------------------|--------------------------|---------|---------|----------------|---------------|-----|---------------|-----------|-----------------------------------|------|
| Year/Month | Rejected | ected Approved Avg Hours | | | User | Approved | | Rejected | Avg Hours | Avg Hours Rejection Cod | |
| 2014-05 | | | 7 2.8 | | Frank Salesi | | 693 | | 9.8 | 13 Incorrect Account б Unknown | |
| 2014-04 | | 3 | 3 1.7 | | | | | | | 3 Incorrect Pricing | |
| 2014-03 | | | 3.0 | | Craig Wolffis | | 7 | | 0.0 | | |
| 2014-02 | | 12 | 0.1 | | Scott Carpents | | 2 | | 0.0 | | |
| Rejection Code Analysis Excel Approver Activity Summary Excel | | | | | | | | | | | |
| Count | Rej Code | | | | User Name | Approved Regs | | Rejected Re | qs | Avg Hours | |
| 13 | Incorrect Account | | | | Supervisor 1 | 194 | | | 13 80.7 | | |
| б | Unknown | | | | Alex Chen | 77 | | | 2 | | |
| 3 | Incorrect Pricing | | | | Craig Wolffis | 70 | | | | 1 | 2.8 |
| | | | | | Bob Carter | 36 | | 36 | | | 2.2 |
| Activity Summary by Originator E | xcel | | | | | | | | | | |
| Name | | Rejected | Tot Rej | Tot Rej | | Pending | | Not Submitted | | | |
| Scott Carpents | | | | | | 2 | | | | | |
| Frank Salesi | | 10 | 22 | | | 693 | | 14 | 5 | | 1,03 |
| Craig Wolffis | | | | | | 7 | | | 3 | | |
| | | | | | | | | | | | |



More information on ISSG and to request a demo!

Please visit our website at:

www.ISSGroup.net



Questions?

Contact Andy Weinstein at:

aweinstein@issgroup.net

Thank you!

