

Infor



“ For its 70,000 customers, it must be encouraging to know that their maintenance fees—which Infor is adamant about not increasing—are entitling them to innovation and features that will help them continue to maximize the value of their investments ”

INFOR TO CUSTOMERS: “GO AHEAD, MAKE MYDAY”
SIMON JACOBSON, AMR RESEARCH
OCTOBER 17, 2008

About Infor

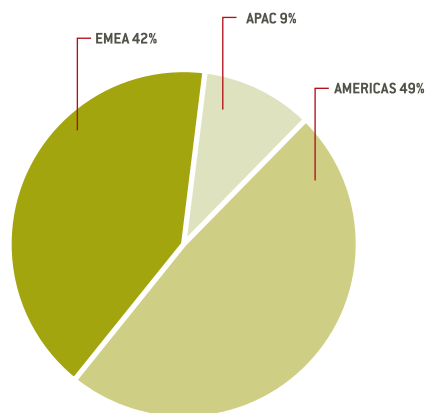
Infor makes business software better by acquiring and improving proven, functionally rich software backed by domain experts. Infor makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the leading providers of business software.

Global scale

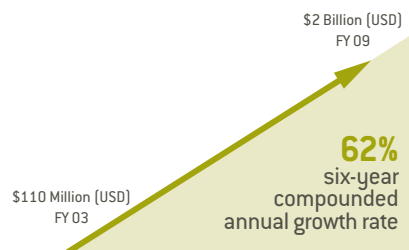
Infor offers customers the benefits of a global company with local presence and experience.

- Over 70,000 customers
- 116 direct offices
- Implementations and support capabilities in over 100 countries

Revenue by region



Annual growth



INFOR™

Product strategy

Infor is committed to delivering the best business-specific solutions to meet our customers' diverse business needs. This commitment is at the core of our 3-Es product strategy:

Enrich applications with ongoing customer-driven enhancements based on a feedback system that lets customers rank what is important to their business.

Extend solutions to provide customers with more software choices from a partner that understands their business.

Evolve products by building in next-generation technology, which provides for the non-disruptive introduction of new capabilities.

At the foundation of the 3-Es is our Infor Open SOA (Service Oriented Architecture), a common technology framework and our commitment to solution interoperability, innovation and evolution across all product lines. With Infor Open SOA, customers are empowered with IT flexibility and business agility to respond to changing requirements and new opportunities.

Industries

Businesses in a variety of industries worldwide choose Infor, including:

- The top 10 aerospace companies
- Over 450 major apparel and footwear companies
- 14 of the world's top 25 automotive suppliers
- 9 of the top 10 high tech and electronic companies
- More than 4,500 machinery manufacturers
- 21 of the top 35 life sciences companies
- Nearly half of the top 100 electrical distributors
- 1,000 financial services companies
- 90% of the top gaming companies
- 2,000 municipalities and government agencies
- 22 of top 50 global retailers
- 7 of the top 10 brewers

Solutions

Infor CRM (Customer Relationship Management)

Infor EAM (Enterprise Asset Management)

Infor ERP (Enterprise Resource Planning)

Infor FM (Financial Management)

Infor HCM (Human Capital Management)

Infor PLM (Product Lifecycle Management)

Infor PM (Performance Management)

Infor SCM (Supply Chain Management)

Executive team

Jim Schaper, Chairman and CEO

Bruce Gordon, Chief Technology Officer

Raghavan Rajaji, Executive Vice President and Chief Financial Officer

Gregory Corgan, President, Global Field Operations

Ken Walters, President, Customer Direct

Dennis Michalis, Corporate Senior Vice President, Strategic Planning and Alliances

Robert Humphrey, Senior Vice President and Chief Marketing Officer

John Flavin, Senior Vice President, Development

Marylon McGinnis, Senior Vice President, Global Support

Benoit de la Tour, Senior Vice President and General Manager, EMEA

Lawrence Chan, President, Asia Pacific

More information

To learn more about Infor's leaders, solutions, services, and the industries we serve, visit www.infor.com. Follow us on Twitter (<http://twitter.com/Infor>) and read our blog (<http://blogs.infor.com>).

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Contact your local Infor office regarding availability of products in your region.

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